

# Ambulatory COVID-19 Visitor Policy

## Restriction Levels of Visitation and Communicable Disease Threats

Leadership at the local physician practice should collaborate to assess the current applicable threat level and to notify their staff of its associated visitation restrictions.

As of March 16, 2020, all ambulatory facilities fall under a Visitation Level III classification level. This may be increased to a Level IV at any time. Please check with your leadership at the local facility if you are unsure of current visitation level classification.

**Visitation Level III.** Sustained community transmission of a serious infectious agent.

- All visitors are restricted.
  - One visitor may be allowed to accompany the patient if they are the patient's driver or caregiver. Visitors under the age of 13 will be limited. This should be communicated to the patient on the pre-visit phone call to the patient.
- All patients and visitors who are approved must pass the health screening. The screening should take place on the pre-visit phone call and again when they enter the facility.
  - Screening criteria to include signs of acute respiratory illness or other symptoms including fever, cough, and shortness of breath. Also including travel history, and close contact with known or suspected infected persons (follow screening guidelines). May include temperature.
  - Visitors who screen positive will not be allowed to enter and will be given instructions to self-quarantine and contact primary care provider.
- Outside Vendors or Sales Representatives are limited to ONLY those delivering essential, time-sensitive supplies and samples. These vendors must receive the same health screening and minimize duration of visit. Waiting rooms and other common areas are to be monitored for excess congregation.
- Quarantined workforce is not allowed.

**Visitation Level IV.** Widespread sustained community transmission of a serious infectious agent.

- All elective outpatient visits canceled.
- For necessary visits, visitation rules remain as above in level III.
- All workforce screened at entrance for signs and symptoms of illness. May include temperature screening if appropriate.

Vendors will not be allowed in level III and level IV excepting those who are essential to patient care and they must follow the same restrictions as visitors in those cases.